

# JAIIDN SPENCE

Yuma, AZ | jaiidn-spence.com | Active DoD Secret Clearance | Security+ | A+ | AWS Cloud Practitioner | ITIL Foundation | Linux Essentials

## PROFESSIONAL SUMMARY

Information Technology and aerospace sustainment professional with hands-on experience supporting F-35 maintenance operations, technical documentation, troubleshooting, compliance, and mission-critical program environments. Active DoD Secret Clearance holder with Security+, CompTIA A+, AWS Cloud Practitioner, ITIL Foundation, and Linux Essentials certifications. Experienced with ALIS documentation, access-controlled environments, technical manuals, cross-functional coordination, and accurate records in high-accountability defense settings. Currently pursuing a BS in Information Technology at Western Governors University with focus areas in networking, cybersecurity, Linux, cloud computing, systems administration, and IT operations.

## CORE TECHNICAL SKILLS

### Information Technology

Technical support, troubleshooting, IT operations, service desk concepts, ticket documentation, hardware/software support, system access, enterprise technology environments

### Networking

TCP/IP, subnetting, VLANs, routing fundamentals, switching concepts, DNS, DHCP, NAT, ACLs, network troubleshooting, Cisco Packet Tracer labs

### Systems Administration

Windows fundamentals, Linux fundamentals, Active Directory concepts, file shares, user accounts, permissions, backups, virtualization concepts, server support fundamentals

### Cybersecurity

Security+, access control, least privilege, risk awareness, vulnerability awareness, SIEM concepts, log review, classified environment discipline

### Cloud & Infrastructure

AWS fundamentals, EC2, Linux web server hosting, NGINX, DNS records, HTTPS configuration, basic cloud resource management

## CERTIFICATIONS

<b>CompTIA Security+</b> Cybersecurity baseline / DoD 8570 aligned	<b>CompTIA A+</b> Hardware, software, troubleshooting, support	<b>AWS Certified Cloud Practitioner</b> Cloud fundamentals and AWS services
<b>ITIL Foundation Certification</b> IT service management fundamentals	<b>Linux Essentials</b> Linux command line and OS fundamentals	

## PROFESSIONAL EXPERIENCE

### Northrop Grumman - F-35 Aircraft Mechanic / Sustainment Technician

Yuma, AZ | Present

- Support F-35 sustainment operations in a mission-critical aerospace and defense environment requiring technical accuracy, documentation discipline, security awareness, and procedural compliance.
- Use **ALIS daily** to document maintenance actions, update job status, track discrepancies, verify maintenance data, and support accurate lifecycle records.
- Perform troubleshooting, inspections, maintenance, and repair actions using technical manuals, engineering guidance, program procedures, and safety standards.
- Coordinate with maintenance control, quality assurance, field service representatives, production teams, and leadership to resolve technical issues and maintain workflow visibility.
- Work in classified and access-controlled environments while following site security, tool control, access control, safety, and documentation procedures.

### United States Marine Corps - F-35 Airframes Technician / Collateral Duty Inspector

Yuma, AZ | Prior Service

- Performed F-35 airframes maintenance, inspections, troubleshooting, and repair actions in support of flightline operations and aircraft readiness.
- Served as a **Collateral Duty Inspector**, verifying maintenance quality, procedural compliance, documentation accuracy, and proper completion of assigned work.
- Used military technical publications, maintenance manuals, diagrams, and procedural guidance to complete maintenance actions safely and accurately.
- Coordinated with avionics, powerline, quality assurance, maintenance control, and production leadership to support aircraft availability and operational goals.

## TECHNICAL PROJECTS

### Cloud Portfolio Website - AWS EC2, Linux, NGINX, DNS, and HTTPS

Deployed a professional portfolio website using AWS EC2, Ubuntu Linux, NGINX, Namecheap DNS management, HTTPS certificate configuration, and SSH-based server administration.

### Network Administration Lab - VLANs, DHCP, DNS, ACLs, and Inter-VLAN Routing

Built a multi-VLAN Cisco Packet Tracer lab with trunking, router-on-a-stick inter-VLAN routing, DHCP relay, ACL traffic restrictions, addressing, and connectivity verification.

### Security Monitoring Lab - Splunk and Wazuh

Built a basic security monitoring lab to practice log review, host monitoring, dashboard review, alert investigation concepts, endpoint visibility, and security operations workflows.

## EDUCATION

### Western Governors University - Bachelor of Science in Information Technology, Expected September 2026

Relevant focus areas: networking, Linux, cloud computing, systems administration, cybersecurity fundamentals, IT operations, databases, scripting, and technical support.

## CLEARANCE

### Active DoD Secret Clearance